Title: UI/UX Designer

Facilisgroup is looking for an experienced and talented Senior UI/UX designer to join our Product Engineering team. This team develops and enhances Facilisgroup's software products and services such as our proprietary CRM and Order Management web-application and E-Commerce platform.

The ideal candidate will help deliver a first-class end-user experience for the users of our software products. Working closely with the Product Manager and UI Developers, you will analyze and evaluate the user requirements and illustrate design ideas using storyboards and process flows and provide the design specification for implementation by software developers.

This team is responsible for delivering continuous software updates and improvements to our end-users. The software you help design will be utilized by thousands of Sales Reps in the promotional products industry across North America, and by millions of their clients.

Responsibilities

- Create and show solutions – Prototypes, mocks and other visual designs using tools such as Photoshop, Sketch, Principle, and Balsamiq
- Communicate clearly – Present your work to Product Managers and UI Developers explaining your rationale and vision
- Define standards – Prepare and maintain UI style guides, visual strategies, page layouts, processes, icons, and colour palettes
- Analyze and Improve – Work with and improve the user experience offered by both our legacy and modern software, providing wireframes and storyboards for UX improvements
- Produce pixel-perfect design specifications for user interface elements and user experience processes that are validated through research and testing
- Utilize data from end-user feedback, business requirements, and context experts to deliver a User Experience and User Design that surpasses expectations
- Work closely with software engineers to ensure your designs are implemented and functionally complete to a high standard of polish and assist with usability testing

Qualifications

- Proven and demonstrable experience as a creative visual designer working on business-oriented web-applications
- An incredible eye for detail
- Experience working in an agile environment alongside Product Managers and Developers
- Experience interpreting insights from end-user feedback
- Experience of user testing, usability testing, and user acceptance criteria
- Fluent in English
- Strong verbal and written communication skills

Bonus Points

- Basic understanding of HTML and CSS
- Previous work on CRM, Order Management, ERP, or E-Commerce web-applications

Application Requirements

- Resume
- Online portfolio showcasing examples of your design work
- Cover letter, detailing:
  - Why did you get into UI design?
  - What do you find challenging about UI design?
  - Why are you interested in working on a business web application or e-commerce platform?

Facilisgroup is a proven, ever evolving company with year over year growth rates of 12-15%. If you see yourself as a fit for this position, send your resume to hr@facilisgroup.com

We would like to thank all applicants for their interest, however only candidates under consideration will be contacted.